Building Respectful Workplaces

What’s this about?

Along with trust, respect is one of the twin currencies of leadership. Most teams name ‘respect’ among their top 10 values and lack of it as one of their main bugbears. Lack of respect spells havoc at work. It fuels resentments, poisons relationships, kills-off trust, robs us of vitality and feelings of self-worth and corrodes productivity.

This fast-paced, 1-day clinic unwraps what respect is and ways to instil more of it into your personal interactions, work-teams and culture. It helps people practise interactional techniques that translate into more respecting, effective back-at-work behaviours.

You’ll learn how to...

- Identify what respectful & disrespectful behaviour looks like
- Detect the underlying emotional dynamics of disrespect
- Constructively confront disrespectful behaviour
- Practice tools to talk & relate more respectfully
- Take positive action-steps to create more respectful teams

What we cover...

- Unwrapping Respect – what is it really?
- Respect – perspectives & attitudes
- Ramifications & signals of disrespect
- State of respect – personal, team & organisational
- Understanding the dynamics of disrespect
- Conversations – the conduit for respect
- Dissecting disrespect – it’s an emotional hijack
- 7 practices & attributes of respect
- Respect and the lost art of listening
- Giving feedback & challenging respectfully
- Dealing with disrespect – respectfully
- Respect – it’s connections to culture
- Respect-building ideas & actions

Is this right for you?

This clinic is for team members and leaders who need to work on respect in their teams, workplace trainers who want to run lively respect-building sessions and managers charged with creating more cooperative workplace cultures.

“Well worth attending. I enjoyed the course immensely. It gave everyone in our team a better understanding of ourselves and one another, taught us respect for each other and I think this is going to be very conducive to better cooperation in the future” Carroll Collins Queensland Health

Course Features...

- Bring along a real workplace respect challenge
- Assess the state of respect in your team with our respect-building scorecard
- Collect valuable respect-building tips & tools,
- Get our 75-pg Respect-Building action Guide
- Develop a respect-building Action Plan

Course Details...

Duration: 1 day
Fees: $495 per person – Discounts available
Locations & Dates: See our 2013 Course Calendar attached and on-line

An energising 1-day clinic for leaders & teams keen to create more trust and respect at work...