

****Please Note:** This Schedule may be extended or revised from time to time – please confirm dates at the time of registration. Program Brochures available for download at www.thechangeforum.com or contact us as below...

PERSONAL MASTERY LEADING WITH EI EI

Successful leaders are set apart from the rest by their personal mastery and level of emotional intelligence. This 2-day clinic explores practical tools to help apply 7 key Practices of Emotional Intelligence to boost your leadership performance and bring out the best in others.

EL@Work EIW

Emotional Intelligence has a lot to do with raising levels of achievement, motivation, optimism, joy, goal-focus, purpose and performance and creating positive, productive work climates. This 1-day Staff seminar looks at key areas of working and relationships from an EI perspective.

LEADING THROUGH CONVERSATIONS CC

The calibre of your team's conversations determines the performance culture of your workplace. This 2-day clinic explores tools & approaches to apply 7 key principles for more powerful, penetrating and constructive conversations

Dealing with Difficult Discussions DD

We all have to deal with situations we'd rather avoid. This 2-day conversational coaching master class provides tools and a step-by-step process to follow to successfully navigate confrontation and turn it into constructive conversation.

Fundamental Facilitation FF

Facilitation is fundamental to effective group functioning – getting great results through good group process. *Fundamental Facilitation* is a 2-day practise-intensive clinic packed with up-to-date facilitation models, tools and techniques you can apply in a wide range of different group-working situations.

Compassionate LEADERSHIP ComL

Most leaders are trained to expect business to come before benevolence. This advanced 2-day EI clinic explores what it means as a leader to resonate with others and introduces deep self-reflection techniques to mindfully cultivate empathy, compassion and connectivity.

Learning to be a COACHING LEADER CLC

Coaching is a more effective and emotionally intelligent style for leaders who want to build the capacity of others. This 2-day 'hands-on' clinic provides tools and techniques to guide others and improve performance by taking more of a coaching approach to leadership.

Learning to LEAD LtL

Foundations for Leadership focuses new and emerging leaders on underlying principles, frameworks and tools to adapt to contemporary learning-centred leadership roles and practices through application of Senge's Five Learning Disciplines.

Working Together WBT

Building better teams is the major mission of most leaders. This 2-day forum explores ways leaders can use the 5 foundations of effective teams to address team issues, concerns and difficulties with loads of practical team-building tips and tools leaders can use to help guide their teams.

	EI	EIW	DD	CC	CLC	LtL	LLC	PPC	CCR	FF
Brisbane	Nov 26-27	Oct 9	Nov 5-6	Oct 5-6	Nov 10-11	Oct 29-30	Dec 3-4	Oct 16	Nov 25	Oct 22-23
Gold Coast						Dec 7-8			WBT	ComL
Toowoomba	Nov 17-18	Nov 30	Dec 1-2						Brisbane Nov 19-20	Brisbane Dec 9-10
Hervey Bay	Nov 23-24									
Rockhampton		Oct 13	Oct 14-15			Nov 17-18				
Mackay	Oct 7-8									
Townsville	Oct 27-28	Sept 23	Nov 12-13				Sept 24-25	Nov 2		
Mt Isa	Oct 20-21								In-house Courses & tailored Change, Leadership & Team Building Programs provided on request	
Cairns	Dec 1-2	Oct 19	Mar 2-3'10							

FIRST-IN Fees		
	GST Inc	2-day 1-day
FULL	\$660	\$440
Single 21 days+	\$594	\$396
3 people 21 days+	\$1695	\$1155
School & NFP	\$528	\$363

Discounts for advance payment only. Tax Invoice provided on registration.

Learning to LEAD CHANGE LLC

Learning how to lead change is a critical skill for successful leaders. This 2-day, down-to-earth, nuts-and-bolts program provides a good grounding in practical concepts, tools and frameworks to effectively initiate, design, plan, lead and monitor change and the critical practice areas and steps you need to know about.

Preparing People for CHANGE PPC

The first step in any well-run change program is preparing people for it. This 1-day clinic shows leaders how to help people come to terms with change engage with it more constructively and increase levels of 'change-ability'.

Challenging RESISTANCE CCR

Without support and commitment, change is likely to come unstuck. This 1-day clinic helps leaders connect with the thinking and emotional patterns that bolster resistance and practise strategies to challenge resistance constructively yet sensitively.

****PLEASE NOTE:** Dates are correct at time of publication but subject to change. **EARLY Registration Recommended.** For confirmation of dates, full program details, course Brochures and further information on our Learning-Centred Leadership Series, Coaching and Change Consulting services CONTACT: BILL OR CECILY CROPPER TEL: 07-4068 7591 or EMAIL: coachingclinics@thechangeforum.com WEB: www.thechangeforum.com